



Warranty Guide

THANK YOU



Client information

Dealership:	
Name:	
Date:	
VIN:	
Manufacturer:	
Year:	
Odometer:	
Make:	
Model:	
Installer:	
Dealership Contact	
Warranty I.D (invoice#)	
Warranty	<input type="checkbox"/> ZR53 5 YEARS (with annual booster) <input type="checkbox"/> NL 272 10 YEARS (with annual booster)

Cleaning And Care

Routine Cleaning: Wash the vehicle regularly to remove dirt, dust, and contaminants. Use a pH-neutral or our Cleanion Pro car wash shampoo and a soft microfiber wash mit to avoid scratching.

Rinse the vehicle thoroughly with clean water before washing to remove loose debris.

Hand Washing: Hand washing is recommended over automatic car washes to prevent damage to the coating.

Dry the vehicle with a clean microfiber drying towel to prevent water spots.

Maintenance Products: Avoid using abrasive or harsh chemicals, including wax, sealants, or abrasive polishes, as they can degrade the coating. Use only ceramic coating-compatible detailing products for best results.

Regular Inspection: Periodically inspect the coated surfaces for any issues such as water beading loss or contaminants that may require attention

Do / Don't

	Do	Don't
Use a pH-neutral or our Cleanion Pro car wash shampoo	X	
Hand washing	X	
Automatic Car wash with detergeants		X
Touchless car wash BASIC RINCE	X	
Washing in the Sun		X
Waxing your coating		X

Care

Annual Maintenance: Annual maintenance service by a certified Nasiol applicator to assess the coating's condition and address any potential issues.

Winter Care: In areas with harsh winters, rinse off road salt and de-icing chemicals as soon as possible to prevent damage to the coating and underlying surfaces.

Warranty Preservation: Follow these maintenance guidelines to ensure that your coating remains under warranty protection with an obligation to have an annual booster done. Failure to do so may void the warranty. By following these maintenance guidelines, you can help preserve the appearance and performance of your Nasiol NL 272 and ZR53 Ceramic Coating for years to come. If you have any questions or concerns, consult with a certified Nasiol Canada applicator for expert advice and assistance.

Warranty

Warranty Coverage: Nasiol NL 272 and Nasiol ZR53 Ceramic Coatings (hereinafter referred to as "the Coatings") is warranted from coating failure for a period of up to 3 years (ZR53) and up to 5 years (NL272) from the date of application when applied by a certified Nasiol Canada applicator in accordance with Nasiol's application guidelines and maintenance instructions.

Warranty Benefits: During the warranty period, Nasiol Canada will add a booster coat (Nasiol MetalCoat F2) to the affected area if it is determined that the hydrophobicity has failed.

Proof of annual boosters (invoices) needed for claims.

Warranty Exclusions:

Damage caused by scratches, abrasions, or physical impacts.

Damage resulting from alterations or modifications to the coated surface.

Any defects or issues arising from the condition of the substrate (surface to which the Coating was applied) or pre-existing defects in the substrate.

Any damage or issues not directly related to the performance of the Coating itself.

Damage resulting from accidents

Claim Process:

Claim Process: In the event of a warranty claim, the following steps should be followed:

1- Contact : claims@nasiol.ca

2- Provide proof of purchase, which includes a copy of the warranty form and annual booster invoices.

3- Allow the Nasiol Canada representative to inspect the coated area to determine the cause of the issue. (They will contact you once the claim is filed, to set an appointment)

4- If it is determined that the issue is covered under warranty, Nasiol Canada certified installer will install a booster coat on the affected area.

Limitation of Liability: Nasiol Canada's liability under this warranty is limited solely to the booster coat of the affected area as provided above. Nasiol shall not be liable for any consequential or incidental damages, loss of use of the coated surface, or any other costs or expenses incurred by the owner.